



Position: Guest Services (Full-Time & Part-Time Available)

 **Employment Period: Current – October 2026**

 **Location: The Rise Resort, Vernon, BC**

Are you passionate about golf, love working outdoors, and thrive in a team-oriented environment? The Rise Golf Course is looking for Guest Services Personnel to join our team for the 2026 season! This role offers a dynamic work environment, valuable business experience, and the chance to be part of a premier golf destination.

We're seeking enthusiastic, outgoing individuals with strong work ethics who can deliver 5-star service to our members and guests. If you enjoy engaging with people and take pride in your work, we'd love to hear from you!

Key Responsibilities:

- ✓ Oversee daily golf service operations, including staging golf carts and clubs
- ✓ Greet guests warmly and provide exceptional customer service to ensure a positive experience
- ✓ Manage guest inquiries and resolve conflicts efficiently and professionally
- ✓ Provide exceptional guest service at the bag drop station
- ✓ Clean and organize work areas, including club storage
- ✓ Prepare and clean golf carts for daily use and after play
- ✓ Clean and maintain golf clubs before and after play
- ✓ Assist with setting up and breaking down practice areas
- ✓ Contribute to a welcoming atmosphere by maintaining cleanliness and organization of outdoor areas

What You Bring:

- ✓ Excellent verbal and written communication skills
- ✓ A friendly, engaging personality and strong customer service mindset
- ✓ High level of organization and attention to detail
- ✓ Willingness to work weekends and early mornings
- ✓ Knowledge of golf (an asset but not required)

Perks & Compensation:

-  \$18.25/hour + gratuities
-  Golf playing privileges
-  Merchandise discounts
-  Food & beverage discounts

Join us at The Rise Golf Course and be part of an exciting, fast-paced team that makes every golfer's experience unforgettable!

 **Apply Today!**

Qualified individuals are invited to send or email their cover letter and resume with confidence to:

Austin Bosquet
PGA of Canada, Head Professional
250-545-4725
abosquet@theriseresort.ca